



Veterans Health Administration

VA NEBRASKA-WESTERN IOWA HEALTH CARE SYSTEM

News Release

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FOR IMMEDIATE RELEASE

May 28, 2015

Nebraska, W. Iowa VA to Host Veterans' Town Hall June 5 *'Listening Session' aims to Seek Feedback, Improve VA System*

NORTH PLATTE, Neb. — VA Nebraska-Western Iowa Health Care System senior leadership will hold a Veterans' Town Hall from 2 to 4 p.m. at North Platte, Neb., Senor Center, 901 E. 10th Street.

The town hall is designed to gain open and honest feedback from veterans, their family members and other beneficiaries.

Senior leadership will be present to improve communication with and hear directly from veterans and their families.

VA also welcomes input from congressional stakeholders, veteran service organizations, non-governmental organizations and other community partners at the meeting.

“Caring for Veterans is a calling, and our first commitment is to provide veterans and their families the timely, quality care and benefits they have earned and deserve through their service to our nation,” said Secretary of Veterans Affairs Robert McDonald. “As we seek continual improvement and to rebuild trust among veterans, it is critical that we continue to listen and learn directly from those who use our system.”

Secretary McDonald informed the Under Secretaries of Health and Benefits that each VA medical center and regional office should hold town halls at least once per quarter.

For more information, contact Will Ackerman at VHANWIPUBLICAFFAIRS@va.gov or call 800-451-5796, ext. 4719.

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About VA Nebraska-Western Iowa Health Care System

The VA NWHCS is a Joint Commission-accredited, level-1c facility, which consists of a tertiary medical center in Omaha, Neb., and two larger clinics in Lincoln and Grand Island – which includes a community living center – five community-based outpatient clinics (CBOC) and one contract clinic. VA NWHCS is part of the VA Midwest Health Care Network (VISN 23), which serves an estimated veteran population of 161,000 in 101 counties in Nebraska, western Iowa, Kansas and Missouri with an estimated 593,000 annual outpatient visits, and an operating budget of \$334 million as of October 2014.

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